## **RMA REQUEST FORM**

10 Ang Mo Kio St. 65,

#03-18, Singapore 569059

Phone +65 6950 8190

* *Please fill out completely. RMAs cannot be issued without all information*
* *Title and responsibility for the material remains with you until material is received and accepted by N2Power and the failure analysis is completed*
* *You are responsible for shipping costs to N2Power at the address listed above, via your choice of carrier*
* *Repaired or replaced material will be returned to you via surface freight prepaid if defects in materials or workmanship are determined*
* *If you have purchased the material from a third party, please submit your request to that party. N2Power cannot accept third party returns*

|  |  |  |  |
| --- | --- | --- | --- |
| Customer Company |  | | |
| Contact |  | | |
| Address |  | | |
| City |  | | |
| State |  | Tel # |  |
| ZIP (Postal Code), Country |  | | |
| Referenced PO Number |  | | |
| Date of Customer PO |  | | |
| Date of N2Power Invoice |  | | |
| RMA # & Date of Request |  | | |
| Failure analysis required: Must be indicated to receive FA report  **YES**  **NO** | | | |

|  |  |
| --- | --- |
| N2Power Model Number |  |
| N2Power Part Number | (e.g. 400xxx-xx-xxx) |
| Customer’s Part Number |  |
| List: Repair, Upgrade |  |
| Serial Number(s) & Rev |  |
| Qty Requested to Return | **Parts that are not received in protective packaging or original packaging will be returned to customer without processing. Please request to purchase packaging if needed.** |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Reason for return** | Customer Application Parameters During Time of Failure  **( Please Indicate to Expedite F/A Investigation)** | | | | |
| Please include input voltage, load, and symptoms leading to failure within your application, before and after the failure. Include any other information that may be helpful in determining the cause of failure. | Input Voltage | Load Condition | Ambient Temp | Power Cycle | Steady Power |
|  |  |  |  |  |
| Symptoms | | | | |

**Save form and email to techsupport@n2power.com**